

# Stonesoft MSSP Service Offering

Cette brochure vous donne quelques exemples d'offres de Services Sécurité Hébergée. Tous les services mentionnés ci-dessous se mettent en place et se configurent facilement via la Console d'Administration Centralisée.

MSSP SERVICE OFFERING - PROPOSAL		STANDARD	ADVANCED	PREMIUM
<b>Web Portal</b>				
Gen.	Web Portal access	-	1 account	5 accounts
	Localization	-	+	+
Reporting	Reporting frequency	Monthly	Monthly & Weekly	Monthly & Weekly & Daily
	Reporting detail level	Low	Medium	High
	Report delivery	Email	Web Portal / Email	Web Portal / Email
Logs	Visibility to logs	-	Access logs	All logs
	Visibility to alerts	-	+	+
	Third-Party device logs	-	-	+
Policies	Visibility to policy	-	Current Policy	All policy versions
	Ability to compare policies (see the latest changes)	-	-	+
	Policy display format	-	IP addresses and ports only	Element names and details
<b>Security</b>				
Availability	FW Clustering	-	+	+
	Multi-Link VPN	-	+	+
	Multi-Link ISP (Outbound load balancing)	-	+	+
	Multi-Link inbound + server load balancing	-	-	+
	FW/VPN availability requirement	99 %	99,9 %	99,99 %
Inspection	Inspection	Basic Inspection	Full inspection	Full Inspection
	Inspection level	-	Basic	Granular
	Cost for custom fingerprints	N/A	N/A	100€ / fingerprint
	SSL Inspection	-	-	+
	Incident handling (resolving started)	Within working hours	Within 6 hours	Within 2 hours
	Report about suspicious incidents	Notification	Email summary	Detailed report
Add-ons	Anti-Virus	-	+	+
	Anti-Spam	-	-	+
	Web Filtering	-	+	+
	Application Control	-	+	+
	QoS for predefined traffic types	-	+	+
Logs	Log archive (how long logs are stored in MSSP servers)	3 months	6 months	Year
	Log archive delivery to third party location	-	-	Monthly
Mobile Access	Concurrent IPsec VPN mobile users	-	10	100
	Concurrent SSL VPN mobile users	-	10	100
	Named Single-Sign-On users to cloud services	-	100	1000
	Authentication methods	-	SMS one-time password	MobileID Client / SMS

**STONESOFT**

**MSSP SERVICE OFFERING - PROPOSAL****STANDARD****ADVANCED****PREMIUM****Service**

	STANDARD	ADVANCED	PREMIUM
Support level (email)	Basic (8/5)	Premium (24/7)	Premium (24/7)
Response time	24 hours	6 hours	2 hours
RMA handling (time within the device is replaced)	48 hours	24 hours	7 hours
Announcements about maintenance breaks	Email	Through Web Portal and Email	Through Web Portal, Email and SMS
Hot line support/assistance	-	Basic (8/5)	Premium (24/7)
Support web meetings	-	5h	10h
Security consulting	-	1 day / year	3 days / year
Free policy change requests / month	10	20	100
Free routing change requests / month	5	10	20
Cost for additional change requests	100 €	100 €	50 €

## Autres avantages de solutions MSSP de Stonesoft

La plateforme de sécurité de Stonesoft est composée d'une multitude d'autres fonctionnalités dans le cadre de l'offre de services de sécurité à vos clients. Augmentez la fiabilité de votre service en y ajoutant les composants de haute-disponibilité dans votre environnement MSSP et donnez de la valeur ajoutée à ce service en proposant la surveillance des serveurs critiques de vos clients, des switches et des routeurs grâce aux fonctionnalités de gestion des événements tiers, intégrées à la Stonesoft Management Center. Par ailleurs, tous les éléments auxquels votre client a potentiellement accès peuvent être personnalisés aux couleurs de votre société : un service sécurité haut-de-gamme et à l'épreuve des AET pour la satisfaction de vos clients.

**MSSP SERVICE OFFERING - PROPOSAL****STANDARD****ADVANCED****PREMIUM****Additional Security Services that enable you to reach the high availability targets and convince the customer:**

	STANDARD	ADVANCED	PREMIUM
Management backups	Monthly	Weekly	Daily
HA Management high availability	-	-	+
Log Server high availability	-	-	+
SIEM Third Party Device Monitoring	-	10	100
Third Party Device Log Reception	-	-	10 device types
Brand Web Portal - customized look & feel	-	-	+
Reporting - customized look & feel and localization	-	+	+